

Frequently Asked Questions

Q: Are copies of the sales documents / odometer statement acceptable?

A: Yes, as a matter of fact, it is preferred that you keep the originals and send us only copies.

Q: Are any exceptions made to the terms and conditions of the program?

A: No, this is a fully audited rebate program provided to our members by BMW of North America. Absolutely no exceptions can be made to the terms and conditions of this program by BMW CCA.

Q: What if my application is slightly beyond the 60 day point?

A: The rebate will be denied as no exceptions can be made to the terms and conditions of this program.

Q: What if my membership lapsed for one day within the year immediately preceding delivery?

A: Unfortunately, the rebate will be denied. Even a lapse of one day during the 365 days immediately preceding delivery disqualifies you from this program. To be sure that you have not had any lapse in membership, you can check the "Member Since" date on your current membership card or contact our office at rewards@bmwcca.org for a quick update.

Q: What if the car was purchased in my Spouse / Child's name only but I paid for the car and I am a member of the club?

A: Per the terms and conditions of the program, all sales documents, the vehicle title and the information as entered in the BMW center's computer system must contain the member's name. Paperwork submitted in only the name of a non-member will be denied. If you are co-signing with a non-member (you must both reside in the same household), make sure that the BMW center enters your name as well in the computer system. The member's name must be listed everywhere.

Q: I purchased my vehicle through the Center Employee Lease Program. Do I qualify?

A: No, per the terms of both programs, CEL cars do not qualify for this rebate program.

Q: What if I don't have an odometer statement?

A: If the odometer reading is listed on the signed bill of sale or lease agreement, then that is fine. Make a copy of the entire bill of sale or lease agreement and turn it in with the application.

Q: I am a member of the club but purchased the vehicle in my company's name. What should I do?

A: You can still qualify for this rebate as long as you are an owner or officer of that company and you submit a corporate resolution indicating this along with your application.

Q: How will I know my application was received?

A: Since you only have 60 days from vehicle delivery date to postmark the application and we are not responsible for late, lost or misdirected mail, the best way to ensure delivery is through certified mail, Fed Ex, UPS or some other return receipt method. If you provide a legible email address on your application, you will receive an email confirmation that your application has arrived. You are also welcome to email us at rewards@bmwcca.org to check on delivery. Please do not wait until after the 60 day deadline to check as it will be too late at that point.

For all other questions, please do not hesitate to contact us at rewards@bmwcca.org.